



# **SPRING HILL PARENTS FOR KIDS**

## **STARLIGHT THEATRE CONCESSIONS**




### **Volunteer Policies & Requirements**

These policies apply to **all volunteers working Starlight Theatre events**. These standards are required to maintain our partnership and ensure a professional experience for clients and guests.

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#### **Required Training & Certifications**

All volunteers must complete and submit verification of the following prior to volunteering:

-  Food Handler Certification
-  ServSafe Alcohol Certification
-  Levy Volunteer Training

#### **Important:**

All certificates must be emailed and verified before you are eligible to volunteer.

 Send certificates to: **sh25starlight@gmail.com**

Volunteers must also have their **Food Handler card on their person** while working.

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#### **Dress Code Requirements**

Starlight maintains strict uniform standards. Volunteers not meeting dress code requirements may be dismissed from their shift.

#### **Required Attire:**

- Plain **Black Polo Shirt**
- **Black Pants**
  - No jeans
  - No leggings
  - Shorts are permitted but must extend to the knee
- **Black non-slip shoes (ALL black) — NO EXCEPTIONS**

#### **Kitchen Assignments:**

- Pants are required (no shorts)

- Shoes must be all-black non-slip — NO EXCEPTIONS
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### **Grooming Standards**

To meet health and safety standards:

- Hair must be pulled back
  - A hairnet or plain black hat (no logos) is required
  - Nails must be neatly trimmed
    - No jewels
    - No raised decorations
    - Nothing that can break off into food
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### **Jewelry Policy**

Jewelry is strictly limited to:

- Plain wedding band (no stones)
- Plain stud earrings only

If a Starlight staff member or your lead asks you to remove an item, you must do so immediately without dispute.

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### **Compliance**

Failure to meet training, dress code, or grooming standards may result in:

- Removal from shift
- Ineligibility to volunteer
- Loss of future assignments

These policies are in place to maintain health, safety, and professional standards for all guests and staff.