



SPRING HILL PARENTS FOR KIDS

UNIVERSITY OF NEBRASKA

Volunteer Policies & Requirements

These policies apply to **all volunteers working at the University of Nebraska events** and are intended to ensure a professional, safe, and consistent experience across all areas of the venue.

What is Orientation? How often do I need to attend?

Orientation includes:

- Aramark Policy & Procedure training
- Aramark Food Handler Training
- TEAM Alcohol Training

Policy & Procedure and Food Safety training must be completed **once every year**. Renewal sessions may be completed via **Zoom**. Contact your group leader if you're unsure of your last training date.

TEAM certification is required for those serving or selling alcohol and is valid for **three years**.

What is the age requirement to volunteer?

- All volunteers must be **at least 16 years old**.
 - **Cashiers and stand leads must be 19 or older**.
 - Volunteers serving alcohol must be **19+** and carry **valid photo ID**.
 - Volunteers aged **16-17** are considered minors and must have a **parent/guardian permission form** on file.
 - There must be one adult present for every 5 minors.
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What is a liquor license? Do I need one?

Volunteers will need to obtain their own city regulated alcohol server training. To obtain the city regulated server training, all volunteers will need to pay \$15 and access: [LLCHD RBST Training Page Splash](#)

- **TEAM training is required** for all cashiers and stand leads.

- Each nonprofit must have **multiple TEAM-certified volunteers** to be assigned to alcohol-serving stands.
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Where can I attend TEAM Training? How much does it cost?

TEAM training is provided **free of charge during orientation**.

- Certification lasts **3 years**.
 - An online version is available upon request.
 - Certification cards will be distributed at your **first event** (if available).
 - Cards will **not be mailed or emailed**.
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Do I have to pay for my Food Handler's Certification?

No. The **Food Handler (FH) Certification** is provided **free of charge** to all Aramark NPO volunteers during orientation.

How long are event-day shifts?

Expect to be at the stadium for **6–10 hours** per shift. Volunteers must be prepared to **stand for extended periods**.

Note: Hours for Volleyball and Football events may vary.

Do we get breaks? Are meals provided?

Yes, volunteers receive breaks.

- Breaks are scheduled by the **stand lead during slow periods**.
 - No breaks are allowed **before the event starts** or **during halftime**.
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Do I have to pay for parking?

No. Complimentary parking is available with shuttle service from the Devaney Sports Center. The shuttle runs to and from the stadium.

What can I bring into the stadium?

- **Clear bags only**, up to **12" x 6" x 12"**, or a **clear plastic freezer bag**.
- **Clear cups** with **clear liquid and a clear lid** are allowed.

- **Not permitted:** coffee mugs, Stanley-style bottles, and any non-clear plastic or metal drink containers.
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What is the required uniform?

Top

- UNL polo and hat provided
- NEBRASKA-branded hats permitted

Pants

- Black pants or black jeans, or khaki pants
- Black shorts allowed when temperatures exceed 80°F
- No leggings, sweatpants, blue jeans, ripped pants, or khakis (unless retail)

Shoes

- Black or dark-colored shoes required
- Non-slip shoes or shoe covers strongly recommended
- <https://www.shoesforcrews.com>