



SPRING HILL PARENTS FOR KIDS

Sporting Kansas City (SKC) Volunteer Policies & Requirements

These policies apply to **all volunteers working Sporting Kansas City events** and are intended to ensure a professional, safe, and consistent experience across all areas of the venue.

Required Pre-Event Certifications & Training

All volunteers must complete and submit the following **prior to their scheduled event**:

Required Documentation

- **Non-Levy Employee Policy Acknowledgement Packet**
- **Online Training: Digital Creating Legends (15 minutes)**
- **Alcohol Certification: TIPS / TEAMS / ServSafe Alcohol** (see attached step-by-step guide)

Certification Submission Process

All certifications must be uploaded through the official submission form prior to the event date.

- Accepted formats: PDF, JPG, or PNG
- Certifications must be valid through the event date
- Files must be clearly labeled with the volunteer's name

Failure to submit required certifications in advance may result in removal from the schedule.

Uniform & Appearance Standards

All volunteers must arrive in full uniform and in compliance with the following requirements:

Required Attire

- Black pants
 - No holes, rips, leggings, or sweatpants
 - Black shoes with black shoelaces
 - Official Sporting KC T-shirt (required in all areas)

Cold Weather Guidelines

- Black, white, or gray long sleeves may be worn under the Sporting KC T-shirt
- No hoodies or outer layers may be worn over the SKC shirt unless approved

Shorts Policy

- Shorts are permitted year-round on the concourse only
- Shorts must be no more than 2 inches above the knee (golf-style)
- Volunteers wearing non-compliant shorts may be fined or removed from duty
- Premium indoor areas must wear pants at all times

Hair & Grooming

- Hair longer than shoulder length must be pulled back or secured
- Volunteers must maintain a clean, professional appearance

Logo Restrictions

- Only Sporting KC and Adidas logos are permitted
 - No other branding, logos, or promotional apparel is allowed
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Parking Information

- Parking is located at the Speedway
 - Volunteers should obtain a parking pass when available
 - First-time volunteers or those not working every match must inform the parking attendant that they are volunteering for Sporting KC to gain access
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Meals & Breaks

- A volunteer meal is provided for each match beginning 30 minutes prior to check-in
 - No eating is permitted inside the stand
 - Volunteers may purchase food and beverages at a 50% discount
 - Discount does not apply to Domino's
 - All food and beverages must be consumed outside of the stand
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Compliance & Enforcement

Failure to follow these policies may result in:

- Removal from the event
- Fines (where applicable)
- Loss of future volunteer opportunities

These standards are in place to ensure safety, professionalism, and consistency across all Sporting Kansas City events.