



# **SPRING HILL PARENTS FOR KIDS**

## **KAUFFMAN STADIUM**

### **Volunteer Policies & Requirements**

These policies apply to **all volunteers working Kauffman Stadium events** and are intended to ensure a professional, safe, and consistent experience across all areas of the venue.

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#### **What is the age requirement to volunteer?**

- All volunteers must be **18 years of age or older**
  - **Cashiers and Stand Leads must be 21+**
  - Volunteers serving or selling alcohol must be **21+**
  - Valid government-issued photo ID required
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#### **What is orientation and how often is it required?**

Orientation includes:

- Aramark Policies & Procedures
- Food Handler Certification
- TEAM Training, if applicable

Requirements:

- **Policies & Procedures:** Required annually
- **Food Handler Certification:** Valid for 3 years
- **TEAM Training:** Valid for 3 years

Virtual Policies & Procedures allowed only if certifications are current.

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#### **What is TEAM Training and why is it required?**

- Required for volunteers serving or selling alcohol
- Groups must have multiple TEAM-certified volunteers

- Certification valid for 3 years
  - Cards distributed at first event
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## Do volunteers need to pay for Food Handler certification?

No. Provided at no cost during orientation.

Online option:

- \$25 at [www.statefoodsafety.com](http://www.statefoodsafety.com)
  - Pick up card at Kansas City Health Department within 30 days
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## How long are volunteer shifts?

- Typically **6–10 hours**
  - Standing for long periods is required
  - Arrival times shared in advance
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## Is parking provided?

Yes.

- Complimentary parking in **Lot D**
  - Volunteers enter through **Gate 3**
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## What is the required uniform?

**Top**

- Royals polo and hat provided
- Royals-branded hats permitted

**Pants**

- Black pants or black jeans
- Black shorts allowed when temperatures exceed 80°F
- No leggings, sweatpants, blue jeans, ripped pants, or khakis (unless retail)

**Shoes**

- Black or dark-colored shoes required
  - Non-slip shoes or shoe covers strongly recommended
  - <https://www.shoesforcrews.com>
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## What personal items are allowed?

- Clear bags only (12"x6"x12") or gallon-size clear freezer bag
  - Clear cups with clear liquid and lid allowed
  - No metal bottles, tumblers, or non-clear containers
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## Do volunteers receive breaks or meals?

- Breaks assigned by Stand Lead
- Breaks **may not** be taken:
  - Before gates open
  - During the first inning

### Meals

- Volunteers may eat from designated locations
  - Eat Sheets required:
    - Items rung in
    - Manager-comped
    - Receipt attached before exiting
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## Questions?

Please contact your **Group Leader or Aramark Nonprofit Manager**.